

# Communication tools

Name	Link and Description
<b>Guides</b>	
Beyond speech alone: Guidelines for practitioners providing counselling services to clients with disabilities and complex communication needs	<a href="https://shop.scopeaust.org.au/shop/beyond-speech-alone-dvd-booklet/">https://shop.scopeaust.org.au/shop/beyond-speech-alone-dvd-booklet/</a> This DVD and booklet provides guidelines for practitioners providing counselling services to clients with complex communication needs associated with a disability.
Clear Written Communications: The Easy English Style Guide	<a href="https://www.centralwestgippslandpcp.com/assets/files/pre-2019/projects/health-literacy/guide/17.pdf">https://www.centralwestgippslandpcp.com/assets/files/pre-2019/projects/health-literacy/guide/17.pdf</a> This booklet provides a range of guidelines to support the presentation of 'easy-to-read' information in accessible reports, brochures and flyers.
Scope Accessible Information and Easy English	<a href="https://www.scopeaust.org.au/services-for-organisations/access-and-inclusion-for-businesses/accessible-information/">https://www.scopeaust.org.au/services-for-organisations/access-and-inclusion-for-businesses/accessible-information/</a> Style guide and factsheets on Easy English and accessible information.
Your guide to: Communicating with people with a learning disability	<a href="https://www.mencap.org.uk/sites/default/files/2016-12/Communicating%20with%20people_updated%20(1).pdf">https://www.mencap.org.uk/sites/default/files/2016-12/Communicating%20with%20people_updated%20(1).pdf</a> This is a simple guide for communicating with people with intellectual disability that includes links to resources.
Your guide to: Communicating with people with profound and multiple learning disabilities	<a href="https://www.jpaget.nhs.uk/media/186401/Communicating_with_people_with_PMLD_a_guide_1_.pdf">https://www.jpaget.nhs.uk/media/186401/Communicating_with_people_with_PMLD_a_guide_1_.pdf</a> Produced by Mencap in the United Kingdom, these guides are designed to provide an introduction to communication, and the problems faced by someone with intellectual disability. The guides also contain tips on how to be a better communicator, and how to assist someone with intellectual disability to get their message across.
<b>Tools</b>	
Key Word Sign	<a href="https://www.scopeaust.org.au/services-for-individuals/specialised-communication-services/key-word-sign-australia/">https://www.scopeaust.org.au/services-for-individuals/specialised-communication-services/key-word-sign-australia/</a> Key Word Sign Australia was formerly known as Makaton Australia. Key Word Sign is the use of manual signs and natural gestures to support communication. Key Word Sign Australia supports children and adults with communication and language difficulties and provides resources to families, support persons and professionals.
Speakbook	<a href="https://acecentre.org.uk/project/speakbook/">https://acecentre.org.uk/project/speakbook/</a> Speakbook is an easy to use, easy to learn, communication tool for people who cannot speak or use their hands. With Speakbook, individuals can communicate using only their eyes.
The Hospital Communication Book	<a href="http://www.surreyhealthaction.org/downloads/Hospital%20Communication%20Book%20-%20version%202%20-%20web.pdf">http://www.surreyhealthaction.org/downloads/Hospital%20Communication%20Book%20-%20version%202%20-%20web.pdf</a> This booklet contains useful information about why people may have difficulties understanding or communicating, tips to help you improve communication, and pages of pictures you can use to assist communication.
Picture Communication Tool	<a href="http://www.picturecommunicationtool.com/">http://www.picturecommunicationtool.com/</a> The Picture Communication Tool comprises sets of drawings that can be used within a medical setting with people who are unable to communicate verbally. The drawings are free to download and are ready for printing.